



EMBER RIDGE AI

Capability Statement

Company Overview

EmberRidge AI, LLC delivers customized generative AI literacy programs, hands-on training workshops, and strategic AI enablement services designed to drive operational readiness for government agencies, educators, private industry, and community members. Our interactive, live AI training and support (available both in-person and online) empowers users to stop "guessing" with artificial intelligence and start navigating it with clarity and confidence.

Company Data

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Location: Greater Knoxville, TN Area

UEI: LYAWP6M6TQZ1

CAGE Code: 18RJ1

NAICS Codes:

- 541611 - Administrative Management and General Management Consulting Services
- 611430 - Professional and Management Development Training
- 611420 - Computer Training

Certifications:

- SDVOSB, VOSB, and WOSB

Core Competencies

1. **AI Literacy Training:** Demystify Generative AI to empower and transition users from apprehension to fluency.
2. **Universal AI Platform Enablement:** Provide expert training and support for Microsoft 365, Google, and OpenAI ecosystems.
3. **Community of Practice Leadership:** Establish internal communities where collaborative problem-solving and sharing transform learners into organizational AI champions.
4. **Strategic AI Upskilling:** Enhance internal capacity to drive operational efficiency while maintaining data integrity.

Differentiators

- **Veteran-Led Leadership:** Founded by retired Federal professional and former U.S. Air Force Captain with 25 years of experience spanning national defense and IT modernization.
- **Sustainable "Champion" Strategy:** Moving beyond "one-and-done", we build internal communities for self-sustaining adoption.
- **Universal AI Mastery & Framework-Aligned Curriculum:** Utilize U.S. DOL's AI Literacy Framework, ensuring adaptability to most AI platforms and meets national standards for workforce readiness.

Experience

- ❖ **Community AI Workshops (2025-2026):** Episcopal School of Knoxville, West Knox Senior Center, Farragut Community Center, Pellissippi State Life Learning Program
- ❖ **Presidential AI Challenge (2026):** State & Regional Judge
- ❖ **USDA (2022-2025):** On enterprise-wide implementation team leading MS Copilot AI adoption and rollout. Directed USDA Axon+ migration, integrated generative AI features and scaled the platform to serve 8,000 users with 250,000+ monthly visits. Established two internal champions communities; delivered high-impact training, internal communications, and supported 200+ users to drive digital transformation and adoption. Led creation of organization-wide "Smart Search" AI Agents.